CLAIMS PROCESS INSTRUCTION LETTER

On July 25, 2023, NextPoint Financial, Inc., NPI Holdco LLC, LT Holdco, LLC, LT Intermediate Holdco, LLC, SiempreTax+ LLC, JTH Tax LLC, Liberty Tax Holding Corporation, Liberty Tax Service, Inc., JTH Financial, LLC, JTH Properties 1632, LLC, Liberty Credit Repair, LLC, Wefile LLC, JTH Tax Office Properties, LLC, LTS Software LLC, JTH Court Plaza, LLC, 360 Accounting Solutions, LLC, LTS Properties, LLC, CTAX Acquisition LLC, Community Tax Puerto Rico LLC, Community Tax LLC, NPLM Holdco LLC, MMS Servicing LLC, LoanMe, LLC, LoanMe Funding, LLC, LM Retention Holdings, LLC, LoanMe Stores LLC, LM BP Holdings, LLC, InsightsLogic LLC and LM 2020 CM I SPE, LLC (collectively, the "Petitioners") received protection under the Companies' Creditors Arrangement Act (the "CCAA") by order of the Supreme Court of British Columbia (the "Court") in Court File No. S-235288 (Vancouver Registry) and FTI Consulting Canada Inc. was appointed monitor (the "Monitor") of the Petitioners.

On November 17, 2023, the Court granted a further order prescribing a process by which the identity and status of all persons holding Claims against NextPoint Financial, Inc. ("NP Parent"), NPI Holdco LLC ("NPI Holdco") and NPLM Holdco LLC, MMS Servicing LLC, LoanMe, LLC, LoanMe Funding, LLC, LM Retention Holdings, LLC, LoanMe Stores LLC, LM BP Holdings, LLC, InsightsLogic LLC and LM 2020 CM I SPE, LLC (collectively, the "LoanMe Entities" and together with NP Parent and NPI Holdco, the "NP Entities"), will be established for purposes of the CCAA Proceedings (the "Claims Process Order"). A copy of the Claims Process Order may be viewed at http://cfcanada.fticonsulting.com/nextpoint/.

Any creditor having a Claim or Restructuring Claim against any of the NP Entities arising prior to July 25, 2023, of any nature whatsoever, including an unsecured, secured, contingent or unliquidated Claim or Restructuring Claim, must send a Proof of Claim in the prescribed form to the Monitor, with a copy to the Petitioners, to be received by the Monitor and the NP Entities by no later than 5:00 p.m. (Pacific Time) on December 15, 2023 (the "Claims Bar Date").

Any creditor who receives a Claim Amount Notice and who does not dispute the Claim or Restructuring Claim as set forth in the Claim Amount Notice, is not required to file a Proof of Claim or Restructuring Claim by the Claims Bar Date. Any creditor who receives a Claim Amount Notice and wishes to dispute the amount set out therein shall file a Proof of Claim by the Claims Bar Date.

Any creditor who chooses to file a Proof of Claim is required to provide full particulars of the Claim or Restructuring Claim and supporting documentation, including amount, description of transaction(s) or agreement(s) giving rise to the Claim or Restructuring Claim, name of any guarantor(s) which have guaranteed the Claim or Restructuring Claim, particulars and copies of any security and amount of Claim or Restructuring Claim allocated thereto, date and number of invoices, particulars of all credits, discounts, etc., claimed.

All Proofs of Claim, together with the required supporting documentation, must be sent to the Monitor and the Petitioners by registered mail, courier, email (in PDF), personal delivery or facsimile transmission addressed to:

To the Monitor:

FTI Consulting Canada Inc.

In its capacity as the court appointed Monitor of NextPoint Financial, Inc. et al. 701 West Georgia Street Suite 1450, Box 10089 Vancouver, BC V7Y 1B6

Attention: Mike Clark

Email: nextpoint@fticonsulting.com

Phone: 1 877 255 9085

To the Petitioners:

DLA Piper (Canada) LLP 1133 Melville Street Suite 2700

Vancouver, BC V6E 4E5

Attention: Jeffrey Bradshaw and Samantha Arbor

Email: jeffrey.bradshaw@ca.dlapiper.com;

samantha.arbor@ca.dlapiper.com

Phone: 604.687.9444 Facsimile: 604.687.1612

Copies of the Proof of Claim form and further information regarding the Claims Process may be downloaded at http://cfcanada.fticonsulting.com/nextpoint/.

PROOFS OF CLAIM WHICH ARE NOT RECEIVED BY THE CLAIMS BAR DATE WILL BE BARRED AND EXTINGUISHED FOREVER.

If you have any questions regarding the Claims Process Order, the Claims Process, or the process or timelines for providing a Proof of Claim, please contact the Monitor at 1-877-255-9085 or nextpoint@fticonsulting.com.

Dated 20th day of November, 2023 in Vancouver, British Columbia.

FTI Consulting Canada Inc. in its capacity as Monitor of NextPoint Financial, Inc., et al.

PFR:

Tom Powell, Senior Managing Director